



# Maintenance matters

How to keep your laminate looking perfect



# Why use Quick-Step maintenance products?

1. Cleaning your floor with Quick-Step maintenance products is easy and efficient.
2. Protect your floor's beautiful original character. With Quick-Step maintenance products you avoid build-up: dirt and unhygienic residues are removed at a glance.
3. You safeguard your floor's guarantee by using Quick-Step maintenance products!
4. The products are specifically developed for and tested on Quick-Step laminate floors, so you can be sure you are giving your floor the right maintenance.



*Quick-Step laminate has a sealed surface which means bacteria cannot accumulate on the floor. This makes it very hygienic and easy to clean!*





## THE QUICK-STEP MAINTENANCE PRODUCT RANGE



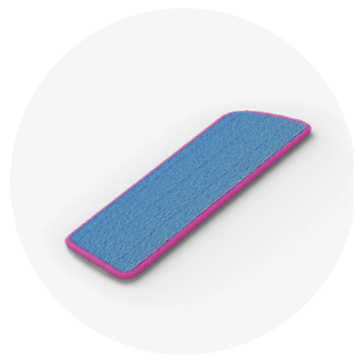
**Cleaning product 1 L or 2.5 L**  
**QSCLEANING1000**  
**QSCLEANING2500**

This cleaning product was specifically developed for Quick-Step floors. It cleans the surface thoroughly and safeguards its original appearance, maximising that 'new floor' experience.



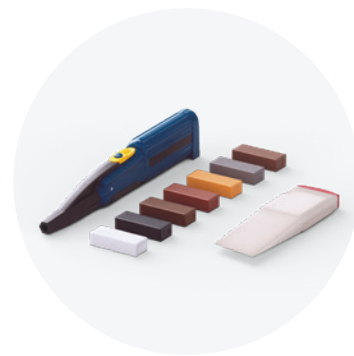
**Cleaning kit**  
**QSSPRAYKIT**

The cleaning kit consists of a mop holder with a refillable water tank and handy lever to easily moisten and mop your floor. Also included: a washable microfibre mop and 1 L of Quick-Step Cleaning product. Now you can clean your floor swiftly and sustainably!



**Cleaning mop**  
**QSSPRAYMOP**

A sturdy microfibre mop, machine washable up to 60 °C. This mop is compatible with the Quick-Step Cleaning kit.



**Repair kit**  
**QSREPAIR**

Easily repair light damage and match the original colour of your floor with this kit. For detailed step-by-step instructions, visit [quickstep.com](http://quickstep.com).

**Quick-Step cleaning products are available at your local dealer or online at [quick-step.com](http://quick-step.com).**





# That magic moment

## The first cleaning after installation

When you buy a Quick-Step floor, everything has been taken care of. No extra finishing layers or protection required! However, once you've finished the installation, you might want to get rid of the dust and enjoy your brand-new floor in all its glory.



## The first thorough cleaning after laying your floor:

- 1.** Remove all coarse dirt with a soft broom and a dustpan.
- 2.** Vacuum your floor thoroughly or mop it with a dry Quick-Step microfibre cloth. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
- 3.** Get rid of any stubborn dirt as indicated in the dirt removal guide on page 7.
- 4.** Clean your floor with a slightly damp Quick-Step Cleaning mop as described on the next page.
- 5.** Start enjoying your squeaky clean, brand new floor.



# The Quick-Step laminate beauty routine

## Cleaning instructions for laminate

### Weekly cleaning: dry

For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

### Monthly cleaning: slightly damp

Once or twice per month, depending on how often the floor is used and how dirty it gets, we advise a more thorough cleaning session with a slightly damp microfibre mop.

Be careful not to use too much water: it is unnecessary and could damage your floor.

#### 1.

Vacuum or mop your floor thoroughly to make sure you got rid of all the dust.

Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.

#### 2.

Fill the bottle of your Quick-Step Cleaning kit with water and a small amount (+/- 3 ml) of Quick-Step Cleaning product. Fill another bucket with clean water for rinsing out your mop.

#### 3.

Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.



Quick-Step laminate floors with HydroSeal technology and 5 years wet warranty (Eligna, Classic, Creo and Impressive Patterns) have a water-repellent coating that prevents water from penetrating the grooves of the floor. This means you can clean them with water without worry! Make sure to remove any water within 12 hours though.



Quick-Step laminate floors with HydroSeal technology and 10 years wet warranty (Majestic, Capture, Impressive (Ultra) and Muse) have 4 genuine bevels and are our most water-resistant floors, because they have a pressed-in groove on all four sides of the plank. This offers the best possible protection against water, but do make sure you remove any water within 24 hours!

### Monthly cleaning: for water-resistant Quick-Step laminate

#### 1.

Vacuum or mop your floor thoroughly. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.

#### 2.

Fill the bottle of your Quick-Step Cleaning kit with water and a small amount (+/- 3 ml) of Quick-Step Cleaning product. Fill another bucket with clean water for rinsing out your mop.

#### 3.

Start mopping. Rinse your mop in the bucket containing clean water and mop again. Let your floor air-dry.

### Steam cleaner approved!

You can also use a steam cleaner on Quick-Step laminate floors with 10 years wet warranty, if you use an appropriate cloth that covers the steam openings to avoid direct contact with your floor. The cloth makes sure heat and steam are evenly distributed, avoiding condensation on the floor. Be sure to always use it at low power. Clean in the direction of the length of the planks and don't hold the device too long on the same spot. Check the steam cleaner manufacturer's instructions for detailed info. For all other Quick-Step laminate floors we do not recommend to use a steam cleaner.



# No stain too strong

## Quick-Step's dirt removal guide

Muddy footprints, a spill or a nasty cut, sometimes life happens and your laminate floor gets the marks to prove it. But don't panic: you can usually fix it! However, different types of stains will require a different approach. That's why we've compiled this handy guide for you.



### TYPE OF DIRT

### HOW TO REMOVE STAINS?

#### Local staining

Apply Quick-Step Cleaning product to the stain. Leave for a couple of minutes to soak into the stain. Use a clean cloth\*, moistened with lukewarm water to remove the stain. Repeat the process if necessary.

#### Chocolate, grease, fruit juice, drinks, wine

Remove stains as fast as possible with a moist cloth\*. Use Quick-Step Cleaning product thinned in lukewarm water.

#### Rubber marks

Wipe off with a dry cloth\*, then use Quick-Step Cleaning product if required.

#### Bodily fluids (blood, urine ...)

Remove with a moist cloth\* as fast as possible. If the stain has dried: firmly rub with a dry cloth\* or one that has been slightly moistened with Quick-Step Cleaning product.

#### Nail polish, shoe polish, lipstick, tar, etc.

Remove as fast as possible with a dry cloth\* or one that is slightly moistened with Quick-Step Cleaning product. If necessary: use methylated spirits, acetone, or household solvent. Test on a small area first.

#### Candle wax and chewing gum

Leave to harden, then gently scrape off.

#### Dull-looking floor

Use Quick-Step Cleaning product as described on page 3.

#### Greasy residue

To remove this film, work in smaller areas at a time (10 - 15m<sup>2</sup>) and moisten the surface with a damp mop. Put concentrated Quick-Step Cleaning product in a spray bottle and spray 4-5 times per square meter on the damp area. Wait for 1 minute and wipe off the floor with a damp cloth\*. Then dry the floor off with a dry mop. If necessary, repeat these steps until the dirt or greasy film has been removed. Always wipe dry afterwards.

#### Gouges or deep scratches

Use the Quick-Step Repair kit. This kit includes a melting knife, sanding pads and 7 wax blocks, guaranteeing an invisible floor repair. Check our website [quickstep.com](http://quickstep.com) for the colour combination matrix and the repair kit instructions.

\* We advise to use a white cotton cloth.

## Tips & Tricks

### 1.

Sand, stones, furniture ... **there are a lot of ways to scratch your floor. Make sure you take some precautionary measures:** lift your furniture instead of dragging it, place felt pads under them, use office chairs with soft wheels and a suitable desk mat, make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.

### 5.

Always **follow the instructions on your maintenance products.** Using too much cleaning product can lead to a greasy residue on top of your floor.

### 2.

**Install a doormat in rooms that are accessed from outdoors,** to minimize cleaning and to protect your floor. Make sure the mat is large enough and is cleaned regularly. The Quick-Step doormat is an excellent choice, as it has different zones for tackling different kinds of dirt.

### 6.

**Do not use impregnated disposable cloths.** These often contain oily products that attract dust and may stain your floor.

### 3.

We advise you to **choose products that are recommended by Quick-Step:** they are designed to be perfectly compatible with our Quick-Step laminate floors.

### 7.

**Mop your planks or tiles lengthwise** to avoid drying streaks.

### 4.

**Never use natural soap detergents.** They will leave a sticky film on the surface which will collect dust and dirt that will be difficult to remove. The same for cleaning agents containing abrasive particles, these can matt down the surface of your floor.